

EXPERIENCE

MAY, 2018 - PRESENT

Guidea - Principal UX Designer

- Led UX design, research, and product direction on strategic engagements
- Facilitated in-person and remote workshops taking projects from initial discovery through final handoff
- Clients include IBM, Novo Nordisk, Secureworks, and Mastercard

DECEMBER, 2015 - MAY, 2018

Northrop Grumman - Systems Software Analyst

- Provided conceptual designs for multiple successful capture efforts and proposals
- Led the strategic UX redesign of the corporate employee resource hub, increasing employee awareness and utilization of available resources
- Reduced development costs for external partners through usability analysis and research
- Mentored UX practitioners in multiple divisions

JUNE, 2015 - NOVEMBER, 2015

Chimaera Corporation - User Experience Designer

- Determined research focus and product direction to meet business goals
- Defined workflows, features, and visual elements for testing and implementation
- Created testing materials and facilitated user events to drive product decisions

SEPTEMBER, 2013 - JUNE, 2015

Northrop Grumman - User Experience Designer

- Created visual and interaction design concepts for programs in complex domains
- Provided UX direction for IR&D, successful capture efforts, and fielded products
- Established a new corporate partnership with the Center Centre/UIE, resulting in training opportunities for UX practitioners within the company

SKILLS

UX Research (generative & evaluative)

Facilitation

(remote & in-person)

Concept Modeling

Design Strategy

Conceptual Design

Collaborative Design

Client Management

PRODUCT TYPES

SaaS

B₂C

Web Apps

Mobile Apps

Enterprise Software

Command & Control

Connected Medical Devices

E-commerce

DOMAINS

Cyber Security

Supply Chain Management

Healthcare

Missile Defense

Intel

Engineering

Financial Fraud

Data Analysis

PROFESSIONAL INVOLVEMENT

2022 Facilitator, Rosenfeld DesignOps Summit

2017 - 2022 Proposal Review & Critique, IA Summit (IAC)

2017 - 2020 Career Mentoring Volunteer, IA Summit (IAC)

2016 - 2018 Point of Contact, Northrop Grumman/Center Centre partnership

2016 - 2018 Mentor to Internal UX Practitioners, Northrop Grumman

2015 - 2016 Board member, Corporate UX Community of Practice

2015 - 2016 Founding board member, local chapter, UXPA - Tennessee Valley

EDUCATION

May, 2017 Stanford Design Thinking & Strategic Innovation Certificate

May, 2014 Associate of Applied Science, Computer Graphics / Electronic Imaging